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THE THEORY OF OPERATIONAL MAINTAINABILITY

FACTORS WHICH MUST BE CONSIDERED IN  
PROBLEMS OF PRODUCT MAINTAINABILITY

TIME FACTORS

- (1) The time to a failure (unscheduled repair)
- (2) The time to a scheduled repair (overhaul)
- (3) The time required to make a repair (down time)

RATE FACTORS

- (4) Failures per week (unscheduled repair per week)
- (5) Number of repairs which can be made per week
- (6) Scheduled repairs per week
- (7) Unscheduled repairs per week

SIZE FACTORS

- (8) Number of machines in the operation
- (9) Number of repairmen
- (10) Number of inoperable machines (length of repair queue)

<u>MACHINE TYPE</u>	<u>NO. OF MACHINES</u>	<u>WEIBULL PARAMETERS</u>
1	$N_1$	$(\alpha_1, b_1, \theta_1)$
2	$N_2$	$(\alpha_2, b_2, \theta_2)$
.	.	.
.	.	.
.	.	.
i	$N_i$	$(\alpha_i, b_i, \theta_i)$
.	.	.
.	.	.
.	.	.
k	$N_k$	$(\alpha_k, b_k, \theta_k)$

$\alpha_i$  = Minimum Life of each machine of Type i

$b_i$  = Weibull Slope of the Failure Distribution of each machine of Type i

$\theta_i$  = Characteristic Life of each machine of Type i

MEAN NO. OF UNSCHEDULED REPAIRS NEEDED PER WEEK  
(i. e. , Mean No. of Failures Per Week)

Mean No. of Failures Per Week of 40 Hours :

$$N_1 \left( \frac{40 - \alpha_1}{\theta_1 - \alpha_1} \right)^{b_1} + N_2 \left( \frac{40 - \alpha_2}{\theta_2 - \alpha_2} \right)^{b_2} + \dots + N_k \left( \frac{40 - \alpha_k}{\theta_k - \alpha_k} \right)^{b_k} = \bar{F}_w$$

WEEKLY REPAIR CAPABILITY

Let  $N_R$  = Number of Repairmen

Let  $M_t$  = Mean Down Time

(Simultaneous Repair Rate Capability) =  $N_R$  repairs in  $M_t$  hours

No. of Repairs which can be made in a 40 hour week =  $(40/M_t)$

Repairs Per Week Per Repairman .

No. of Repairs  $N_R$  Repairmen can make per week of 40 hours  
 $= (40 N_R / M_t)$  Repairs Per Week

Denote this weekly repair capability by the symbol  $W_R$  .

Thus ,

$$W_R = \frac{40 N_R}{M_t}$$

### THE NUMBER OF UNREPAIRED MACHINES EACH WEEK

Since the expected number of failures each week is  $\bar{F}_W$  , and since we are capable of repairing  $W_R$  machines each week , it follows that the QUEUE of unrepaired machines grows at a rate equal to

$$\Delta_W = (\bar{F}_W - W_R) \text{ Machines / Week} \quad (\text{if } \bar{F}_W > W_R)$$

$$\Delta_W = 0 \quad (\text{if } \bar{F}_W < W_R)$$

### THE EFFECT OF SCHEDULED RENEWALS (OVERHAULS) - ALL MACHINES-

If each machine is completely renewed every  $x_0$  hours , then the weekly repair total (both scheduled and unscheduled repairs) will average out to

$$\bar{G}_W = \left( \frac{40}{x_0} \right) \sum_{i=1}^k N_i \left( \frac{x_0 - \alpha_i}{\theta_i - \alpha_i} \right)^{b_i} + \left( \frac{40}{x_0} \right) \sum N_i$$

or

$$\bar{G}_W = \left( \frac{40}{x_0} \right) \left\{ \sum_{i=1}^k N_i \left[ 1 + \left( \frac{x_0 - \alpha_i}{\theta_i - \alpha_i} \right)^{b_i} \right] \right\}$$

Where  $(40/x_0)$  = the greatest integer in  $40/x_0$

In case 40 is not exactly divisible by  $x_0$  then to  $\bar{G}_W$  must be added the additional amount

$$\sum_{i=1}^k N_i \left( \frac{x_r - \alpha_i}{\theta_i - \alpha_i} \right)^{b_i}$$

Where  $x_r$  = the remainder after dividing 40 by  $x_0$  .

THE QUEUE OF UNREPAIRED MACHINES WHEN RENEWALS  
ARE SCHEDULED EVERY  $x_0$  HOURS (ON ALL MACHINES)

Each week the total number of unrepaired machines increase at the rate

$$\Delta_w = (\bar{G}_W - W_R) \text{ machines per week (if } \bar{G}_W > W_R)$$

$$\Delta_w = 0 \quad (\text{if } \bar{G}_W < W_R)$$

THE IDEAL RENEWAL SCHEDULE

The ideal renewal time  $x_0$  is such that

$$\bar{G}_W = W_R$$

$$\therefore \left(\frac{40}{x_0}\right) \sum_{i=1}^k N_i \left[ 1 + \left(\frac{x_0 - \alpha_i}{\theta_0 - \alpha_i}\right)^{l_i} \right] = \frac{40 N_R}{M_t}$$

$$\text{or} \quad \sum_{i=1}^k N_i \left[ 1 + \left(\frac{x_0 - \alpha_i}{\theta_0 - \alpha_i}\right)^{l_i} \right] = \frac{N_R x_0}{M_t}$$

To find the ideal renewal period solve this equation for  $x_0$ .

EXAMPLE OF HOW A REPAIR BACKLOG BUILDS UP AND ACCELERATES  
WHEN THERE IS NO SCHEDULED MAINTENANCE

EXAMPLE

A plant has 500 machines. These machines have a Characteristic Life of 1000 hours and a Weibull Slope of 2 . There are 2 Repairmen on the payroll. The Mean Down Time for a machine failure is 8 hours. How large a backlog of unrepaired machines will be accumulated in 16 weeks ?

WEEK NO. (i)	AVE. CUMULATIVE F AILURES	AVE FAILURES DURING THE WEEK	REPAIR CAPABILITY	REPAIR QUEUE
1	0.8	0.8	10	0
2	3.2	2.4	10	0
3	7.2	4.0	10	0
4	12.8	5.6	10	0
5	20.0	7.2	10	0
6	28.8	8.8	10	0
7	39.2	10.4	10	0.4
8	51.2	12.00	10	2.4
9	64.8	13.6	10	6.0
10	80.0	15.2	10	11.2
11	96.8	16.8	10	18.0
12	115.2	18.4	10	26.4
13	135.2	20.0	10	36.4
14	156.8	21.6	10	48.0
15	180	23.2	10	61.2
16	204.8	24.8	10	76.0

$$N \left( \frac{x}{\theta} \right)^b$$

$$\left( \begin{array}{l} N = 500 \\ \theta = 1000 \\ b = 2 \\ N_R = 2 \\ M_t = 8 \end{array} \right)$$

$$W_R = \frac{40N_R}{M_t}$$

NOTE : x = 40 i

QUESTIONS REGARDING THE PRECEDING EXAMPLE

QUESTION #1 : How many repairmen are needed in order to fully provide for all repairs in the first 16 weeks ?

SOLUTION : The weekly repair capability must be 24.8 .

Thus ,

$$W_R = \frac{40 N_R}{M_t} = 24.8$$

or 
$$\frac{40 N_R}{8} = 24.8$$

or 
$$5 N_R = 24.8 \quad , \quad N_R = 5 \text{ repairmen needed}$$

QUESTION #2 : How many failures will occur in week # 52 ? How many repairmen will be needed then ?

SOLUTION :

$$500 \left( \frac{2080}{1000} \right)^2 - 500 \left( \frac{2040}{1000} \right)^2 = 82.4$$

Thus , to fully provide for weekly failures for a full year , it will be necessary to have  $82.4/5 = 17$  repairmen by the end of the year.

(an additional repairman must be hired every 3 weeks)

QUESTION # 3 : For the same Weibull Slope ( $b = 2$ ) , what should the characteristic life  $\theta$  be in order that no additional repairmen would be needed in one year ?

SOLUTION :  $\theta$  must be large enough to make the number of machine failures in week #52 equal to 10 .

Thus , 
$$500 \left( \frac{2080}{\theta} \right)^2 - 500 \left( \frac{2040}{\theta} \right)^2 = 10$$

$$\frac{2080^2}{\theta^2} - \frac{2040^2}{\theta^2} = \frac{10}{500} = \frac{1}{50}$$

$$\frac{1}{\theta^2} (2080^2 - 2040^2) = 1/50 \quad , \quad 164,800/\theta^2 = 1/50$$

$$\theta^2 = 8,240,000 \quad \theta = \underline{2871 \text{ hours}}$$

CHECK :

$$500 \left( \frac{2080}{2871} \right)^2 - 500 \left( \frac{2040}{2871} \right)^2$$

$$500 ( .5248802 - .5048867 )$$

$$500 ( .0199935 ) = 9.99675 \approx 10 \quad \text{ok.}$$

QUESTION #4 : For the same characteristic life of 1000 hours, why would it be better to have machines with a Weibull Slope of Unity ( $b = 1$ ) instead of the Weibull Slope two ( $b = 2$ ) ?

ANSWER

For two good reasons. These are

REASON #1 : Fewer repairmen are needed.

In fact , the number of machine failures per week would be constant and

equal to  $500 \left( \frac{40}{1000} \right)^1 = 20$  failures per week.

This would require  $20/5 = 4$  repairmen.

REASON #2 : At the end of the year , the machines would still be theoretically like new instead of being all worn out as they are when  $b = 2$ .

QUESTION #5 : What Weibull Slope  $b$  (assuming  $\theta = 1000$  hrs.) will allow us to get by with 8 repairmen for the first year ?

SOLUTION : 8 repairmen can handle  $8 \times 5 = 40$  failures a week. Hence , in week #52 there must not be more than 40 failures. This means that  $b$  must be such that

$$500 \left( \frac{2080}{1000} \right)^b - 500 \left( \frac{2040}{1000} \right)^b = 40$$

$$\int = 2.08^b - 2.04^b = \frac{40}{500} = \frac{4}{50} = .08$$

b	$\frac{2.08^b}{2.7880}$	$\frac{2.04^b}{2.7132}$	$\delta$	
1.4	2.7880	2.7132	.0748	} .08 is at 52/113 of this difference
1.5	2.9998	2.9137	.0861	
Try b = 1.4 + (52/113)(.1) = 1.46				
too high				
Then $\delta = 2.08^{1.46} - 2.04^{1.46} = 2.9132 - 2.8318 = .0814$				
Try b = 1.45				
slightly high				
Then $\delta = 2.08^{1.45} - 2.04^{1.45} = 2.8920 - 2.8117 = .0803$				
Try b = 1.44				
s lightly low				
Then $\delta = 2.08^{1.44} - 2.04^{1.44} = 2.8708 - 2.7917 = .0791$				

A Weibull Slope of 1.44 will do .

QUESTION #6 : Turn to next page .

QUESTION #7 : In answer to Question #6 we found an average repair total of 161.28 in 16 weeks. Find a 90% confidence interval around the MEAN.

SOLUTION

MEAN = 161.28 Repairs

STANDARD DEVIATION =  $\sqrt{161.28} = 12.70$  Repairs

SKEWNESS =  $\frac{2}{\sqrt{161.28}} = \frac{2}{12.70} + .1575$

$$t_{.05} = - \left[ 1.645 - \left( \frac{.1575}{.2} \right) (.059) \right] = -1.599$$

$$t_{.95} = + \left[ 1.645 + \left( \frac{.1575}{.2} \right) (.055) \right] = +1.688$$

Therefore , the 90% confidence interval on the total repairs required in 16 weeks is from

$$\left[ 161.28 - 1.599 (12.70) \text{ to } 161.28 + 1.688 (12.70) \right]$$

or from ( 140.97 to 182.72 ) Repairs in 16 Weeks .



QUESTION #6 : If 2- machines are renewed each weekend, how much will this reduce the failure total in 16 weeks ?

SOLUTION

Week # (n)	Average Failures during the Week	Repair Queue	Ave. Cumulative Failures
1	$500 (.04)^2 = 0.8000$	-	0.8000
2	$20(.04)^2 + 480 [(.08)^2 - (.04)^2] = 2.3360$	-	3.1360
3	$20(.08)^2 + 460 [(.12)^2 - (.08)^2] = 3.8080$	-	6.9440
4	$20(.12)^2 + 440 [(.16)^2 - (.12)^2] = 5.2160$	-	12.160
5	$20(.16)^2 + 420 [(.20)^2 - (.16)^2] = 6.5600$	-	18.720
6	$20(.20)^2 + 400 [(.24)^2 - (.20)^2] = 7.840$	-	26.560
7	$20(.24)^2 + 380 [(.28)^2 - (.24)^2] = 9.056$	-	35.616
8	$20(.28)^2 + 360 [(.32)^2 - (.28)^2] = 10.208$	0.208	45.824
9	$20(.32)^2 + 340 [(.36)^2 - (.32)^2] = 11.296$	1.504	57.120
10	$20(.36)^2 + 320 [(.40)^2 - (.36)^2] = 12.320$	3.824	69.440
11	$20(.40)^2 + 300 [(.44)^2 - (.40)^2] = 13.280$	7.104	82.720
12	$20(.44)^2 + 280 [(.48)^2 - (.44)^2] = 14.176$	11.280	96.896
13	$20(.48)^2 + 260 [(.52)^2 - (.48)^2] = 15.008$	16.288	111.904
14	$20(.52)^2 + 240 [(.56)^2 - (.52)^2] = 15.776$	22.064	127.680
15	$20(.56)^2 + 220 [(.60)^2 - (.56)^2] = 16.480$	28.544	144.160
16	$20(.60)^2 + 200 [(.64)^2 - (.60)^2] = 17.120$	35.664	161.280

FOR DIFFERENTIAL METHOD :

$$d_1 = +1.536$$

$$d_2 = -.064$$

$$T_n = 1.632n - .032n^2 - .8$$

$$S_n = \frac{.064n}{6}(1 + 75n - n^2)$$